

Options Appraisal- Carers

Overview: The current Carers service across Northamptonshire expires on 30th September 2022. The values for the contract are as follows:

Combined total	North	West	NCT
768,900	324,450	324,450	120,00

Options	Risks	Benefits	Recommendation
1. Do Nothing	<ul style="list-style-type: none"> - The service will expire - NNC will be in breach of their requirements under the Care Act 2014 - The wellbeing of residents requiring these services will be impacted 	-None identified	Not recommended
2. Each Authority commissions their own service to start 1 st October 2022	<ul style="list-style-type: none"> - Potential lack of consistency for residents already using services - Providers will have limited time to adapt to the change - Providers may not be individually active in the West/North areas - The services are not commissioned as part of the Northamptonshire integrated care system 	- None Identified due to lack of time for quality commissioning to take place	Not recommended
3. Issue a 2-year contract countywide, based on current service provision in 2 Lots, Lot 1 North, and Lot 2 West. This allows for either Authority to serve notice after one year to commission their own service.	<ul style="list-style-type: none"> - If the service is not commissioned through the correct process it could result in delivering poor value for money and impact on the levels of efficiency that can be achieved 	<ul style="list-style-type: none"> - Enables a full review of the effectiveness of the services through additional time to collect and analyse data - Allows time to develop and consult on new models and ideas - Provides time for service user engagement - Enables time for benchmarking exercises - Provides greater opportunity to work collaboratively with internal and external stakeholders to develop a long term model - Allows either Authority to serve notice after one year to commission their own service if they wish. - Provides consistency for people already using the services - Gives the Provider Market time to adapt 	<p>The identified risk can be mitigated by following the full tender process.</p> <p>A 2-year contract allows for quality commissioning time to complete all tasks as outlined.</p> <p>This option allows either Authority to serve notice after one year to re-commission as they wish.</p> <p>Not recommended</p>
4. Commission a countywide service to support integration on a 5-year contract to enable the ICS to embed. (The Monitoring Officer will need to approve the	<ul style="list-style-type: none"> -The service commissioned does not meet the local need of each authority -The re-commissioning timescales may mean the service specified does not reflect the needs of the integrated system -5 year contract length does not give flexibility to change models, repeated variations is not considered ideal. 	<ul style="list-style-type: none"> - Carers continue to receive uniform service regardless of where they live - The service supports an integrated approach in line with system priorities - Provides consistency for people already using the services - Enables a full review of the effectiveness of the services through additional time to collect and analyse data 	Whilst there are many benefits, the potential need to vary the contract on a regular basis to support ICS and redesign is not attractive. This will require resources that are not always readily available. It may also cause confusion for the Provider, and for customers

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contract length prior to procurement).		<ul style="list-style-type: none"> - Allows time to develop and consult on new models and ideas - Provides time for service user engagement - Provides greater opportunity to work collaboratively with internal and external stakeholders to develop a long term model - Gives the Provider Market time to adapt 	<p>having services potentially changed, or even removed.</p> <p>Not recommended</p>
Commission a 2 year countywide service to start 1 st October 2022	-- If the service is not commissioned through the correct process it could result in delivering poor value for money and impact on the levels of efficiency that can be achieved	<ul style="list-style-type: none"> -Carers continue to receive uniform service regardless of where they live -The service supports an integrated approach in line with system priorities -Provides consistency for people already using the services -Enables a full review of the effectiveness of the services through additional time to collect and analyse data -Allows time to develop and consult on new models and ideas -Provides time for service user engagement -Provides greater opportunity to work collaboratively with internal and external stakeholders to develop a long term model -Gives the Provider Market option to be involved in consultation and model/redesign 	<p>The identified risk can be mitigated by following the full tender process.</p> <p>A 2-year contract allows for quality commissioning time to complete all tasks as outlined. The current provider sees the benefit of this approach and is their preferred option.</p> <p>A 2 year contract allows for the ICS to bed in and shows the landscape for future commissioning.</p> <p>This is the recommended option.</p>